

# ROTORUA

*Education*  
NETWORK

## Information Booklet 2018

We add value to what is taught in the classroom by providing a practical and hands-on understanding!





# Contents

## Pages

- 4 Who is REN**
- 4 What can we do for you**
- 4 Who are the REN members**
- 5 How do I book a trip through REN and what does the process involve**
- 6 Curriculum based assessments**
- 7 NCEA Assessment Resources**
- 8 Geography Level 2
- 9 Geography Level 3
- 10 Educational Opportunities provided by REN members**
- 10 Agrodome
- 11 Agroventures Adventure Park
- 12 Kaitiaki Adventures
- 13 Kawarau Jet
- 14 Mitai Maori Village
- 15 Mt Tarawera Tours
- 16 OGO Rotorua
- 17 Rotorua Duck Tours
- 18 Rotorua Museum- Te Whare Taonga o Te Arawa
- 19 Skyline Rotorua
- 20 Tamaki Maori Village
- 21 Te Puia
- 22 Wai-O-Tapu Thermal Wonderland
- 23 ZORB
- 24 Pavlovich Coachlines
- 25 Accommodation**
- 25 Four Canoes Hostel
- 26 Keswick Christian Camp
- 27 The Backyard Inn
- 28 Request for Speakers on Specific Topics from REN members Booked**
- 29 Activity and Attraction Booking Sheet**
- 30 Frequently Asked Questions**
- 31 Let us educate you**

## Who is REN?

The Rotorua Education Network (REN) is a first-of-its-kind tourism collective solely dedicated to the education industry. The network was formed by four tourism partners in 1997 to provide quality out of classroom experiences for students nationwide. The group has now grown to seventeen members; including thirteen Rotorua based tourism businesses encompassing cultural, geothermal, natural environment and adventure elements. Our other four partners include Pavlovich Coachlines as our transport operator and three accommodation providers.

All our members are Qualmark rated and members of the Rotorua Sustainable Tourism Charter. Members have a curriculum-based educational component to their product or, in the case of support services such as accommodation or transportation, have an added value component to their core service which is specifically developed for education groups.

## What can we do for you?

-  We organise quotes, create customised itineraries specific to your needs including activities, accommodation and transportation, arrange bookings and vouchers and process all the payments.
-  Arrange speakers with tourism marketing staff or appropriate people with a working knowledge of the industry.
-  Provide resources for teachers and students.
-  Guarantee the most competitive rates with a 24-hour turnaround.
-  Save you time and money by booking through one source rather than individual operators.

## Who are the REN members.

- |   |  |
|---|--|
|  <b>Agrodome</b>                    |  <b>Rotorua Duck Tours</b>            |
|  <b>Agroventures Adventure Park</b> |  <b>Rotorua Museum</b>                |
|  <b>Four Canoes Hostel</b>          |  <b>Skyline Rotorua</b>               |
|  <b>Kaitiaki Adventures</b>         |  <b>Tamaki Maori Village</b>          |
|  <b>Kawarau Jet</b>                 |  <b>Te Puia</b>                       |
|  <b>Keswick Christian Camp</b>      |  <b>The Backyard Inn</b>              |
|  <b>Mitai Maori Village</b>         |  <b>Wai-O-Tapu Thermal Wonderland</b> |
|  <b>OGO Rotorua</b>                 |  <b>ZORB</b>                          |
|  <b>Pavlovich Coachlines</b>        |  |

# How do I book a trip through REN and what does the process involve?

## Booking your trip:

1. If it is the first time you book through REN or if you have booked a trip with us before:  
Complete the online booking form found on our website [www.rotorua-education.co.nz](http://www.rotorua-education.co.nz)  
The booking form allows you to choose all the possible options including talks by the operators.
2. We will respond to your enquiry with a FREE quote and a suggestive itinerary within 24 hours.
3. As soon as you are happy with the cost and the itinerary, we then book the transport, accommodation and activities you've confirmed.
4. You will gain access to our online resources (page )
5. You will receive an invoice two weeks prior to your trip after we've confirmed your numbers.
6. You must inform us of any change in numbers before you depart for your trip.

## Trip Day:

1. A welcome pack will be waiting for you at your first stop. This will contain:  
Vouchers for all the activities you've booked, a brochure of each of the operators, an invitation to our annual teacher's familiarisation trip and a map of Rotorua.
2. All the members will be expecting your group. Hand the voucher to each operator upon arrival and confirm the numbers that are on the voucher.

## Post-Trip:

1. Pay the invoice.
2. You will receive an Evaluation form to complete.
3. Tell all your colleagues about our outstanding service!!!



## Curriculum based assessment tasks accessible for FREE when you book through REN:

You will gain access to our online resources.  
See below for details.

Level	Standards	Resource
<b>Geography Level 1</b>	<b>AS91007</b>	Worksheet
	<b>AS91009</b>	Assessment Task on the sustainable use of the Rotorua environment by tourism. A worksheet which can be used for each attraction allows the student to collect information and then complete the assessment task to gain four credits during the visit. A detailed assessment schedule for teachers is available.
	<b>AS91011</b>	A research task to investigate what are the most important attractions and activities for tourists in Rotorua.
<b>Geography Level 2</b>	<b>AS91245</b>	"Saving the Lakes" Assessment based on the Rotorua Duck Tour commentary.
	<b>AS91241</b>	An assessment task allowing students to collect information on the urban pattern of Tourism during a visit to tourist attractions and activities in Rotorua.
<b>Geography Level 3</b>	<b>AS91430</b>	Two research assessment tasks: *How GREEN is Rotorua. (adapted from St Cuthbert's courtesy of AGTA) *Generic.
<b>Tourism Level 2</b>	<b>US24728</b>	Demonstrate knowledge of work roles in Tourism- worksheets and talks.
<b>Tourism Level 2</b>	<b>US24720</b>	Demonstrate knowledge of the business of Tourism- worksheets and talks.

# NCEA Assessment Resources available through Rotorua Education Network Providers

## \*\* Resources available on the REN website

### Geography Level 1

Achievement Standard	Description of Activity	Provider
<p><b>AS 91007</b> Demonstrate geographic understanding of environments that have been shaped by extreme natural event(s).</p>	<p>A <b>**worksheet</b> designed for completion by students on a visit to Rotorua.</p> <ul style="list-style-type: none"> <li>• Skyline Gondola transports students to Mt Ngongotaha to cover field sketching.</li> <li>• Rotorua Museum focuses on the Mt Tarawera 1886 eruption.</li> <li>• Te Puia offer a specific talk and worksheet on how the Rotorua environment has been shaped by volcanic processes.</li> <li>• At Wai-O-Tapu Thermal Wonderland students make field notes on the effects of the volcanic eruptions on the natural environment.</li> <li>• Rotorua Duck Tours Tarawera Lakes Tour with <b>**talk and worksheet</b> for students to complete.</li> </ul>	<p>Rotorua Duck Tours, Rotorua Museum, Skyline Rotorua, Te Puia, Wai-O-Tapu Thermal Wonderland</p>
<p><b>AS 91009</b> Demonstrate geographic understanding of the sustainable use of an environment Resource title: Tourism in Rotorua.</p>	<p>Students will be able to complete the <b>**assessment task</b> on the sustainable use of the Rotorua environment by tourism. A <b>**worksheet</b> which allows the students to collect information and then complete the assessment task to gain four credits during the visit. A detailed <b>**assessment schedule</b> is also provided for teachers.</p>	<p>Agrodome, Agroventures Kaitiaki , Kawarau Jet, Mitai , OGO Rotorua, Rotorua Duck Tours, Rotorua Museum, Skyline Rotorua,</p>
<p><b>AS 91011</b> Conduct geographic research, with direction</p>	<p><b>**Research task</b> to investigate what are the most important attractions and activities for tourists in Rotorua.</p>	<p>Tamaki, Te Puia, Wai-O-Tapu, ZORB.</p>

# Geography Level 2

Achievement Standard	Description of Activity	Provider	
<p><b>AS 91241</b>            Demonstrate geographic understanding of an urban pattern.            Credits 3.</p>	<p>This <b>**assessment task</b> allows students to collect information on the urban pattern of Tourism during a visit to tourist attractions and activities in Rotorua.</p>	Agrodome	Agroventures
		Four Canoes	Kaitiaki Adventures
		Kawarau Jet	Keswick Camp
		Mitai Maori Village	OGO Rotorua
		Pavlovich Coachline	Rotorua Duck Tours
		Rotorua Museum	Skyline Rotorua
		Tamaki	Te Puia
		The Backyard Inn	ZORB
<p><b>AS 91245</b>            Explain aspects of a contemporary geographic issue.            Credits 3</p>	<p>This assessment called “Saving the Rotorua Lakes” is based on the Rotorua Duck Tours commentary during the visit to the various Rotorua lakes.</p> <p>An <b>**Information Sheet</b> on the view points of people over time as to the causes and possible solutions is provided for students while a simple questionnaire allows students to find out contemporary viewpoints on the issue during their visit to Rotorua.</p> <p>The <b>**task</b> can be completed in parts during the visit to Rotorua or as a whole on their return to school.</p> <p>For teachers a <b>**list of internet sites</b>, a <b>**guide</b> to the assessment conditions and a detailed <b>**assessment schedule</b> is provided.</p>	Rotorua Duck Tours	

# Geography Level 3

Achievement Standard	Description of Activity	Provider
<b>AS 91427</b> Demonstrate understanding of how a cultural process shapes geographic environment(s). Tourism in Rotorua.	Students will be able to collect information on how the cultural process of tourism development has shaped the Rotorua environment while on a visit to Rotorua.  **Satellite Image of the Rotorua Central Business District. **Map of Rotorua Urban Area to show tourist attractions. Map of Rotorua CBD  Teachers need to provide their own worksheets and activities for some providers.	Agrodome, Agroventures, Kaitiaki Adventures, Kawarau Jet, Mitai Maori Village, OGO Rotorua, Rotorua Duck Tours, Rotorua Museum, Skyline Rotorua, Tamaki Maori Village, Te Puia, Wai-O-Tapu Thermal Wonderland, ZORB.
<b>AS 91427</b>	<b>REN members who can provide talks to students on request</b>	
Rotorua Museum	Talk, student hand-out and PPT	Skyline Rotorua, Te Puia
Agrodome, Kaitiaki Adventures, Kawarau Jet, OGO Rotorua, Wai-O-Tapu, ZORB	Talk, student hand-out	
<b>AS 91430</b>	<b>Two student assessment tasks:</b>	
	How GREEN is Rotorua (adapted from St Cuthbert's courtesy of AGTA)	
	Generic	

# History Achievement Standards

Achievement Standard	Description of Activity	Provider
<b>AS 91002</b>	Demonstrate understanding of a historical event or place of significance to New Zealanders. Education programme. (Suitable for NCEA Level 1)	Rotorua Museum

# Tourism Unit Standards

Unit Standard	Description of Activity	Provider
<b>US 24728</b>	Demonstrate knowledge of work roles in Tourism. Talk and worksheet supplied by providers on request.	Agrodome, Agroventures
<b>US 24730</b>	Demonstrate knowledge of the business of tourism. Talk and worksheet supplied by providers on request.	Kaitiaki, Kawarau Jet, OGO Rotorua, Skyline, Te Puia, Wai-O-Tapu, ZORB.
<b>US 24733</b>	Describe and promote a New Zealand Tourist Destination – Rotorua Education Programme. (Suitable for NCEA Level 2/3)	Rotorua Museum Wai-O-Tapu

# Educational Opportunities provided by REN members for Tourism and Geography students

## Agrodome

*Geography: AS91009, AS 91427*

*Tourism: US 24728, US 24730*

Agrodome is an excellent example of a tourist attraction based in the periphery of Rotorua with it's cluster of activities. The Farm Show, Farmyard, Nursery and the Farm Tour, a tractor ride around the 350 acre working farm, provide the students with the opportunity to gather information for Tourism and Geography standards. Curriculum based student talks and worksheets available on request.



# Agroventures Adventure Park

*Tourism: US 24728, US 24730*

Agroventures Adventure Park is New Zealand's one and only ultimate adventure playground. All in one location, we really do have something for everyone with five iconic adventure activities including NZ's best value Rotorua Bungy, Swoop, Freefall Xtreme, Agrojet and the Shweeb racing monorail. We can arrange talks by staff on eco-friendly/sustainability, geography, local culture, history of Agroventures and tourism/careers. Curriculum based student talks and worksheets available on request.



# Kaitiaki Adventures

*Geography: AS 91427*

*Tourism: US 24728, US 24730*

Let Rotorua's most experienced Raft and Sledge Guide crew assist you to descend the outstanding waterways. The Kaituna and Wairoa rivers surrounding Rotorua, in style with their world-class rafting and sledging abilities and fun-loving personalities. With the best gear and guides, coupled with our amazing river experiences ..... It's a must and an experience you will never forget. Curriculum based student talks and worksheets available on request.



# Kawarau Jet

*Geography: AS91007, AS91427*

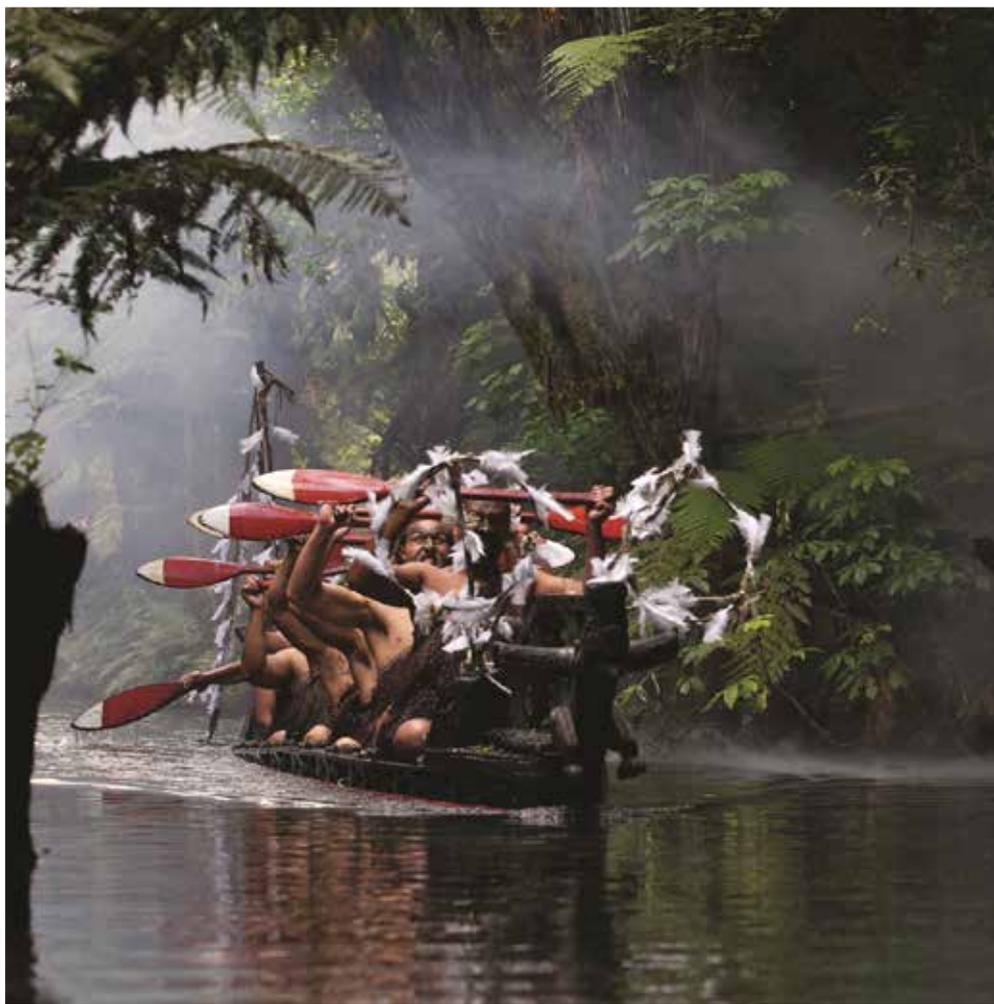
*Tourism: US24728, US 24730*

Kawarau Jet combines the adventure of an adrenalin rush on their jet boats on Lake Rotorua with an educational package of many of the aspects of the elements of tourism. Being based on Lake Rotorua, the jet rides visit the surrounding shoreline such as Kawaha Point and Sulphur Point as well as Manupirua Hot Springs at Lake Rotoiti. The lake trips, as well as the main trip to Mokoia Island, combine the natural attractions with the cultural attractions by learning the history of the area and the Maori people, the Te Arawa iwi, such as the famous love story of Tutanekai and Hinemoa. On Mokoia Island, of particular interest to geographers as it is a rhyolite lava dome rising to 180 metres above the lake surface formed after the Rotorua caldera collapsed, the island's foreshores have geothermal springs such as the one forming the famous Hinemoa pool known to locals as Waikimihia. Schools are also offered an opportunity for ecotourism as Mokoia Island managed in conjunction with the DOC is a Wildlife Sanctuary. Curriculum based student talks and worksheets available on request.



## Mitai Maori Village

Mitai Maori Village allows students to gain an authentic cultural experience, they will view the Hangi meal as it is uplifted from the traditional earth oven, witness traditionally dressed warriors paddling an ancient waka. The cultural performance shares stories of this sacred land and how our people thrived in the villages once located here. Students will be educated on ancient past times, talks on Ta Moko (tattoo), weaponry, arts of warrior training, poi, haka etc. The guided bush walk relates to traditional and contemporary medicinal uses of the bush flora and fauna. Students will learn of these sacred grounds and will view the spiritual freshwater natural spring and Glow worms.



# Mt Tarawera Tours

*Geography: AS 91007, AS 91427*

An exciting guided trip to the summit of Mt Tarawera during which students are able to see examples of the 1886 Tarawera eruption such as volcanic bombs, pyroclastic flow deposits and the awe inspiring crater. They are also given an informative workbook to complete. On the mountain the guide shares kōrero (stories) about the eruption from a Māori perspective.



# OGO Rotorua

*Geography: AS 91427*

*Tourism: US 24728, US 24730*

Our Tourism and Geography talks are tailored to the student level and we discuss requirements with the teachers prior to their arrival. For the geography / tourism component of Australia and New Zealand school curriculums, OGO Rotorua is able to talk on the following topics: consent processes, working with local iwi, geographic features of New Zealand, Rotorua as a destination, the location of a tourism business, adventure tourism, and work roles in the tourism business. Curriculum based student talks and worksheets available on request.



# Rotorua Duck Tours

*Geography: AS 91007, AS 91245*

Rotorua Duck Tours is a great introduction to Rotorua with its history on people and the magnificent Rotorua Lakes region. A specific talk and student worksheet on AS 91007 is offered for students taking the Tarawera Lakes Tour.

A Level 2 assessment task has been written specifically for Duck Tours on the contemporary issue of "Saving the Rotorua Lakes" which requires students to explain different view points on how to solve the water quality issues of the Rotorua Lakes. This individual assessment activity requires a tour of the affected lakes (Lakes Tour). Curriculum based student talks and worksheets available on request.



# Rotorua Museum- Te Whare Taonga o Te Arawa

*Geography: AS 91007, AS 91427*

*Tourism: US 24733; History: AS 91002*

Rotorua Museum - Te Whare Taonga o Te Arawa is situated in the iconic Bath House Building in the Government Gardens. Whilst the building is currently closed to the public for earthquake strengthening work, the education team are still running a wide range of Year 1 -13 education programmes for New Zealand schools in various nearby locations. See our website [www.rotorua.museum.co.nz/education](http://www.rotorua.museum.co.nz/education) for further details.



# Skyline Rotorua

*Geography: AS91007, AS 91427*

*Tourism: US 24728, US 24730*

Skyline Rotorua offers the most spectacular views of Rotorua from the extinct volcanic dome of Mt Ngongotaha enabling students to view and sketch the Rotorua caldera. Skyline also offers talks to students on tourism and geography topics on request. Curriculum based student talks and worksheets available on request.



# Tamaki Maori Village

Tamaki Maori Village is an authentic encounter which delivers positive learning experiences. Students participate in a traditional Powhiri before they are given the opportunity to explore a pre-European village set within a 200 year old Tawa Forest. Found throughout the village are where kura or learning houses that are dedicated to old Maori pastimes. Cultural Guides in traditional clothing offer informative talks at each learning house. Weaving, carving, tattooing, arts of warrior training, haka, poi and traditional cooking methods are only some of the interactive learning activities in which students will participate.

Within the villages ancestral meeting house, students will view a powerful Maori Cultural performance. Songs, haka, storytelling, displays and talks of traditional Maori weaponry are included. A short film sharing the past 200 years of Maori history is viewed, before students dine on their traditionally cooked hangi buffet feast!



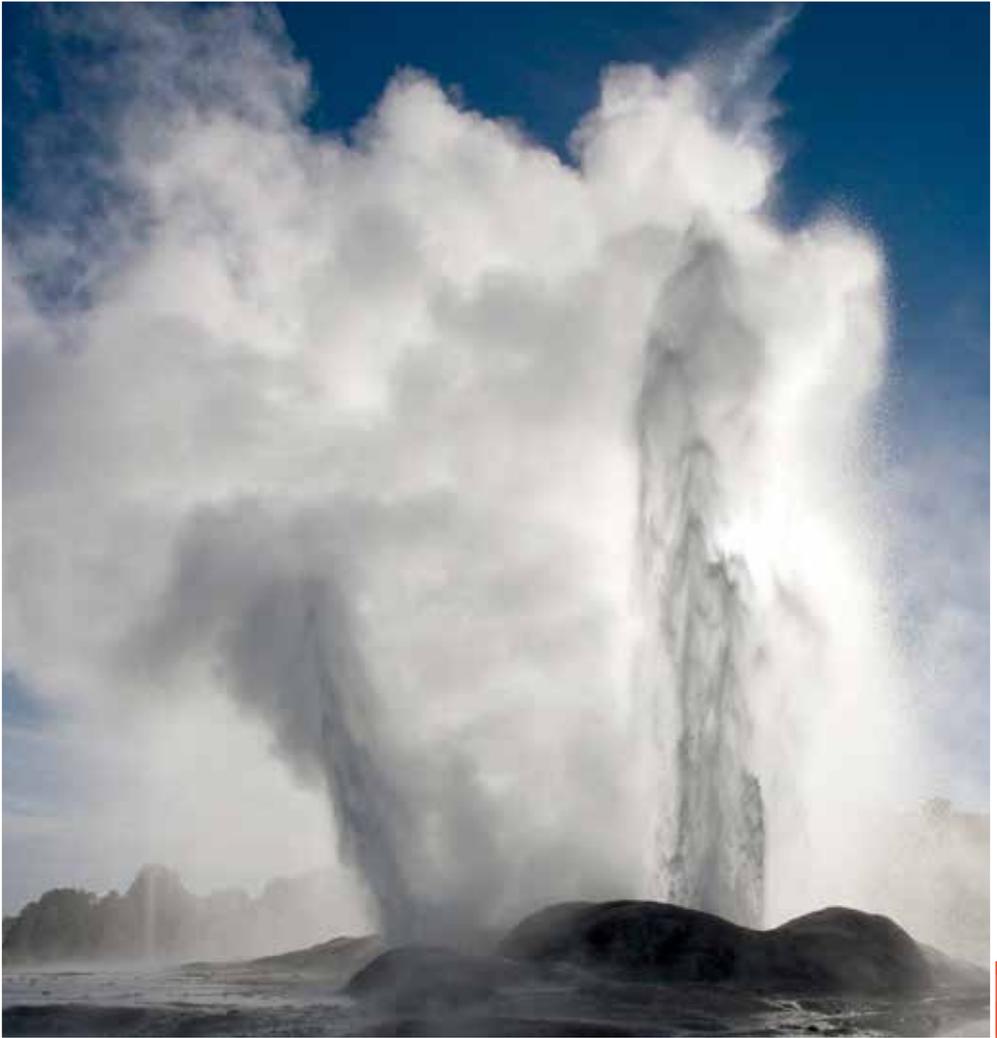
# Te Puia

*Geography: AS 91007, AS 91427*

*Tourism: US 24728, US 24730*

Te Puia is home to the world famous Pohutu Geyser set in the Whakarewarewa geothermal area. It also showcases the National Carving and Weaving Schools. A memorable attraction for school groups is the Kiwi House.

Talks with a free student worksheet have just been written for the new Level 3 AS 91427 (3.2) and also for the Tourism Standards. Curriculum based student talks and worksheets available on request.



# Wai-O-Tapu Thermal Wonderland

*Geography: AS91007, AS91427*

*Tourism: US24728, US 24730*

Wai-O-Tapu Thermal Wonderland gives Geography students the opportunity to experience a natural volcanic area. Students studying the Tourism Unit will be able to better understand the dynamics of a leading attraction slightly removed from a major tourist centre.

On request, staff members are available to provide an overview of the geothermal features and the dynamics of the Tourism Industry. Curriculum based student talks and worksheets available on request.



# ZORB

*Geography: AS 91009, 91427*

*Tourism: US 24728, US 24730*

ZORB Rotorua is the iconic Rotorua adventure activity offering the original unique experience of ZORB globe riding - rolling downhill in a large inflatable globe. A must-do adventure activity in New Zealand, ZORB Rotorua offers two ride types -The ZYDRO (wet) ride; four track options and eight ride variations. Geography and Tourism students not only experience a fun-filled activity, but are also able to gain curriculum information for their assessment tasks from a visit to the ZORB. Staff at the ZORB offer informative and entertaining talks to students as well as worksheets. Curriculum based student talks and worksheets available on request.



# Pavlovich Coachlines

With vehicles based out of Auckland and Hamilton, for us it's not only transport - it's our passion! With a strong focus on safety, vehicle quality and outstanding service, our passionate and helpful drivers will ensure your journey is not only a safe one but also a delight for your staff and students alike. Top quality, cost effective transport through the REN network.



## Four Canoes Motel

Four Canoes is a unique establishment embellished with authentic Maori cultural carvings, décor and stories.

Our property offers a selection of stylish, comfortable guest rooms with thermal heating and en-suite bathrooms, unlimited Wifi and natural heated thermal pools.

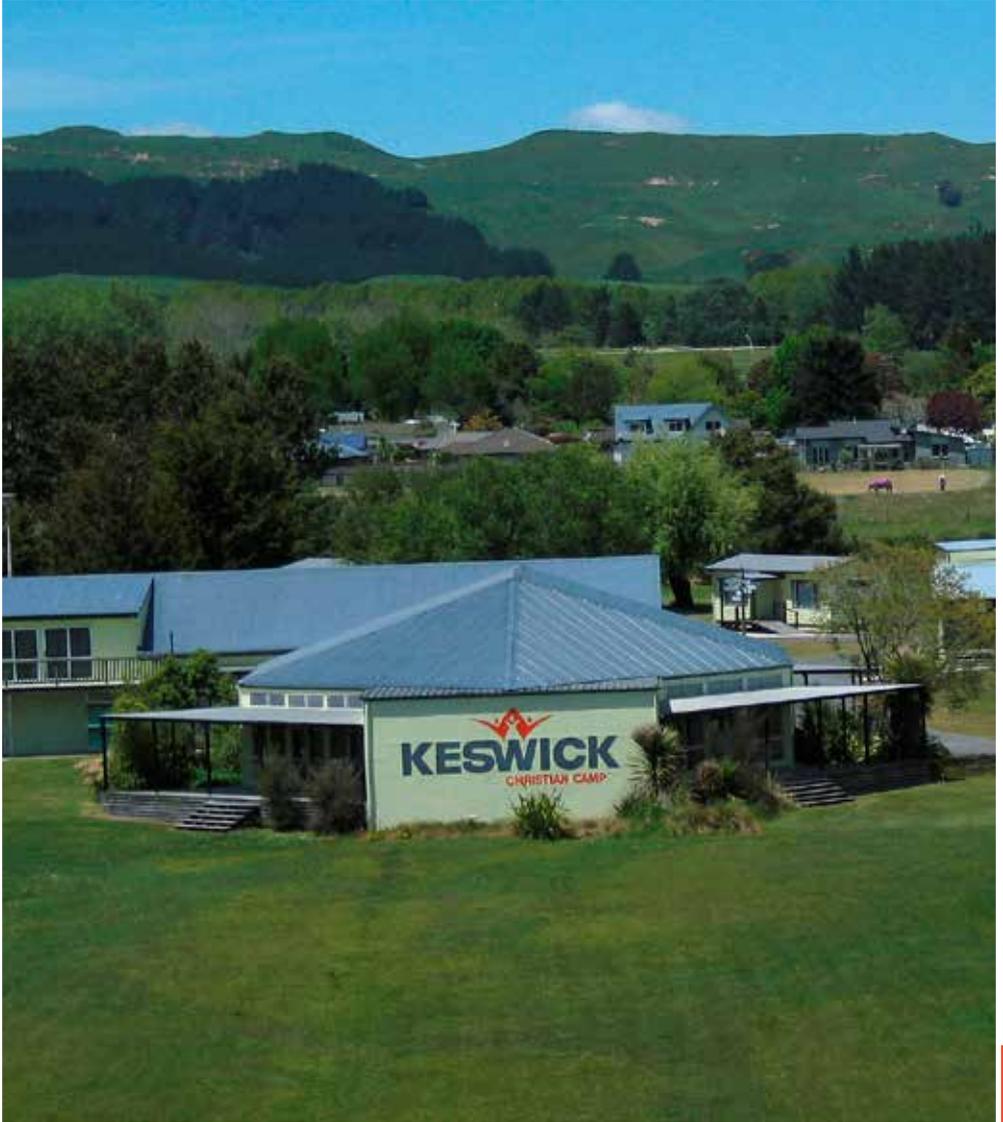
Guests can enjoy the following facilities:

- All rooms come complete with TV's and Sky Channels, tea and coffee facilities, free unlimited Wi-fi and fridges.
- A variety of natural and thermally heated hot pools available from 8am 10pm daily
- Complimentary onsite car and bus parking
- Open guest communal kitchen for self-service cooking
- Guest laundry facilities
- Group catering available
- Onsite restaurant area with daily breakfast options



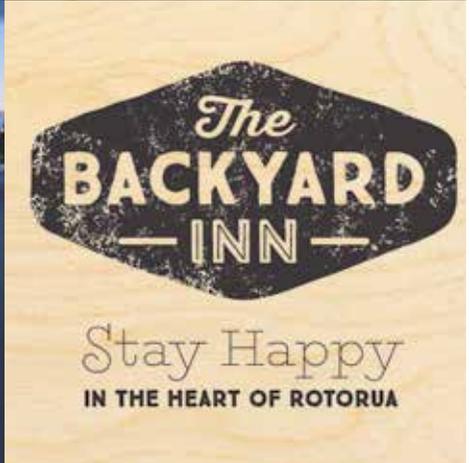
# Keswick Christian Camp

Great location, fabulous food, ideal facilities, excellent accommodation where great memories happen! Located on the east side of the city, Keswick offer spacious grounds. All meals are included in the costing. Cabins and dorm accommodation, games room, kitchen and bathroom facilities are provided. They can accommodate any size groups with rooms sleeping 4-5 per room as well as double and single rooms available.



# The Backyard Inn

LET US LOOK AFTER YOUR GROUP! We are the group specialists and have been providing warm hospitality for over 30 years. The Backyard Inn formerly Kiwipaka is a mix of dorm & chalet accommodation ideal for groups. We have a hot pool on site, a café & bar, with four acres right in the heart of Rotorua. Check out our new “STAY N DINE” packages making looking after your group a breeze, as they will be well fed and rested.



# Request for Speakers on Specific Topics from REN members Booked.

<b>All Members</b>	L1 Tourism, Sustainability	AS91009
<b>Agrodome</b>	L3 Geography	AS91427
	L2 Tourism	US 24728, US 24730
<b>Agroventures</b>	L2 Tourism	US 24728, US 24730
<b>Kaitiaki Adventures</b>	L3 Geography	AS91427
	L2 Tourism	US 24728, US 24730
<b>Kawarau Jet</b>	L3 Geography	AS91427
	L2 Tourism	US 24728, US 24730
<b>OGO Rotorua</b>	L2 Tourism	US 24728, US 24730
	L3 Geography	AS91427
<b>Rotorua Duck Tours</b>	Rotorua Lakes Tour	AS91245
	L1 Geography Tarawera Tour Talk and worksheet	AS91007
	L2 Tourism	US 24728, US 24730
<b>Rotorua Museum- Te Whare Taonga o Te Arawa</b>	L3 Geography L1 Geography	AS91427 , AS91007
	L3 Tourism	US 24733
	L1 History	AS 91002
<b>Skyline Rotorua</b>	L3 Geography	AS91427
	L2 Tourism	US 24728, US 24730
<b>Te Puia</b>	L 3 Geography	AS91427
	L2 Tourism	US 24728, US 24730
	L1 Geography Volcanic Processes	AS91007
<b>Wai-O-Tapu Thermal Wonderland</b>	L3 Geography	AS91427
	L2 Tourism	US 24728, US 24730
	L1 Geography Volcanic Processes	AS91007
<b>ZORB</b>	L3 Geography	AS91427
	L2 Tourism	US 24728, US 24730

# Activity and Attraction Booking Sheet

(\* Duration based on 20 - 30 sized group)

<b>Agrodome</b>	1hr 1hr	<b>Farm Show Farm Tour</b>
<b>Agroventures Adventure Park</b>	1.5hr 2hr	<b>Shweeb, Agrojet, Freefall Xtreme, Swoop, Bungy</b>
<b>Kaitiaki Adventures</b>	3hr 2hr	<b>Rafting 3D Maze</b>
<b>Kawarau Jet</b>	.5hr 1.5hr	<b>30 Minute Jet Boat Ride Mokoia Island Trip</b>
<b>Mitai Maori Village</b>	3hr	<b>Evening Cultural Show and Hangi</b>
<b>Mt Tarawera Half Day tour</b>	5hr	<b>Guided Tour</b>
<b>OGO Rotorua</b>	1.5hr 1.5hr	<b>Rides: Straight track Side winder</b>
<b>Rotorua Duck Tours</b>	1.5hr 1.5hr 2hr	<b>City Tour Rotorua Lakes Tour Lake Tarawera Tour</b>
<b>Rotorua Museum- Te Whare Taonga o Te Arawa</b>	2hr	<b>LEOTC Education Programme</b>
<b>Skyline Rotorua</b>	1.5hr	<b>Gondola Luge Zoom Zipline</b>
<b>Tamaki Maori Village</b>	3hr	<b>Evening Cultural Show and Hangi (Overnight) Marae Stay</b>
<b>Te Puia</b>	3hr .5hr 1hr 1.5hr	<b>Evening Cultural Show and Hangi Cultural Show General Guided Tour Educational Guided Tour</b>
<b>Wai-O-Tapu Thermal Wonderland</b>	1.5hr	<b>Guided Tour</b>
<b>ZORB</b>	1hr	<b>ZURF Ride, ZYDRO Ride ZORBIT Ride</b>



## Frequently Asked Questions:

### ***If we book direct with the members will we get REN rates?***

No, if you book direct you will pay normal student rates. By booking direct with REN you will get the lowest rate available.

### ***Why should we book through the Rotorua Education Network?***

You should book with the REN because we will make your life easier and your school trip more affordable, by:

- Organising quotes, creating customised itineraries specific to your needs including activities, accommodation and transportation, arranging bookings and vouchers and processing all the payments.
- Arranging speakers with tourism marketing staff or appropriate people with a working knowledge of the industry.
- Providing resources for you and your students, up-to-date information and statistics linking directly to curriculum.
- Saving you time and money by booking through one source rather than individual operators.
- Guaranteeing the most competitive rates with a 24-hour turnaround.

### ***If we book our own transport can we still book the rest of our itinerary through REN?***

Yes you can and we will provide you with an up-to-date itinerary which you then can pass on to the transport company you have booked with.

### ***Can we book other activities/operators who are not REN members?***

Yes you can. You just simply let us know what you would like to do and we will source the most affordable rate for that activity.

### ***Can our vouchers be delivered to our accommodation/activity if we arrive late?***

Yes we can deliver your vouchers. You just need to let us know if you require this and we will arrange that for you.

### ***If our group arrives on the weekend how do we collect and pay for our vouchers?***

Vouchers can be paid for and collected from Rotorua Visitor Centre and i-SITE by prior arrangement as we will then organise a travel consultant to take care of your booking/group.

### ***Do cancellation fees apply?***

Cancellation fees do apply for cancellations made within 5 days of the booking date. The cancellation fee is at the operator's discretion based on their current policies.

## Frequently Asked Questions:

***What happens if we pay in full by direct credit but the student numbers change on the day?  
Are we entitled to a refund?***

If you are entitled to a refund, you just need to advise student numbers and we will organise a refund cheque and post it back to the school.

***Do different rates apply?***

We offer different rates for primary/intermediate, high school, tertiary students.

***Do you organise trips for international students?***

Yes we do. International students studying at a New Zealand school will be entitled to normal REN rates.

***Do you organise trips for overseas schools?***

Yes we do. But please note that rates for overseas students will apply.

***Do you have RAM (Risk Analysis Management) Reports?***

Yes, all operators have up-to-date RAM Reports for you to download (teachers log-in).

***Is there a minimum or maximum length of stay?***

We can arrange trips for any length of time for you.

***Is it possible to book activities outside of Rotorua?***

Yes it is. We can arrange activities and accommodation outside of Rotorua.

## Let us educate you...

Want to check out Rotorua, come to know what the Rotorua Education Network has to offer, get a lowdown on the best way to book your next school tour, get to know the REN members, get together with fellow teachers, let you hair down and relax a little? Then that is exactly why you need to sign up for our **TEACHERS FAMIL!**

Our teacher Famil is an annual event. It is an opportunity for teachers who have not yet made use of our service to experience first- hand what REN has to offer. The famil is a fun-filled two day event scheduled for the end of November at no cost to you. For more information or to register simply email: [school.groups@rdc.govt.nz](mailto:school.groups@rdc.govt.nz)



# Rotorua Education Network Information Booklet 2018

We add value to what is taught in the classroom by providing a practical and hands-on understanding!



**Rotorua Education Network**  
P +64 7 350 7320 | F +64 7 348 6044  
E [school.groups@rotorualc.nz](mailto:school.groups@rotorualc.nz) | W [rotorua-education.co.nz](http://rotorua-education.co.nz)

**Physical Address**  
Rotorua Education Network Office | Rotorua Visitor Centre and i-SITE  
1167 Fenton Street, Rotorua 3046, New Zealand

**Postal Address**  
Rotorua Education Network | Private Bag 3007  
Rotorua Mail Centre | Rotorua 3046, New Zealand