



Wonderworld

Risk Assessment and Management Systems

The purpose of this RAMS form is:

A - to identify all possible hazards

B - to identify measures that will prevent, minimize or isolate all possible hazards

C - in the event of harm befalling anyone, to identify the action to control and minimise the extent of an injury.

All Wonderworld staff working with Education group visits are trained to provide a response in case of emergency. Wonderworld is a quality assured silver rated Qualmark venue.



Hazard identification:

Prevention, isolation, minimization:

Actions to take:

Group arrival

Group should be supervised by school teachers/ accompanying adults/ leaders at all times. The school teacher/ group leader is to be solely responsible for the overall safety of the participants at all times.

Group leader to take responsibility for arising problems. Inform Wonderworld staff as soon as possible.

Minor accidents (i.e. cuts, splinters, bruises, etc)

Wonderworld staff are to disclose any risks associated with the activities planned for the visit and advise where caution is required.

In case of a minor accident, First Aid will be administered on site and is available from the reception.

Stairs

The Mega Maze has multiple stairways. All stairs have handrails that should be used.

In case of a minor fall accidents, First Aid will be administered on site and is available from the reception.



Wonderworld



Hazard identification:	Prevention, isolation, minimization:	Actions to take:
Getting lost or exposed to members of the public	School teacher/ group leader are to inform group participants of the likelihood of the presence of other members of the public at the time of the visit. Any participant leaving the main group (i.e. going to the toilet) is to inform the group leader of their whereabouts. Wonderworld staff monitor exit from the facility.	For missing students: Inform Wonderworld staff ASAP, who will assist in an initial search of the immediate area.
Hazards during activities in the mazes activities including slippery steps, wet ground, blind corners, narrow planks, etc	Participants are to receive instructions about walking around corners, on stairs and across walkways. All stairways have handrails. Daily Maze checks undertaken to check maze boards and other hazards.	Inform staff of any potential hazard and our staff will fix/remove any hazard as required and advise. For minor injuries: proceed with First Aid training instructions and First Aid kit.
Neon Cave – dark enclosed spaces, UV lights	Discuss dark and enclosed space and offer children the opportunity not to enter if they are not comfortable. No running or pushing withing the neon cave. Do not stare into UV light fittings.	Supervision by school staff
Power failure (neon Cave)	Safety systems are checked and maintained regularly.	Emergency lighting will activate and Wonderworld staff will vacate the building
Rabbits feeding	Supervised by Wonderworld Staff. Children instructed to remain calm and quiet, staff to assess rabbits disposition in regards to children accessing the enclosure or handling the rabbits	Supervision by Wonderworld staff. Staff to remove children from Rabbit enclosure if the rabbits become unsettled. Any incidents are to be treated by first aid.



Wonderworld



Hazard identification:	Prevention, isolation, minimization:	Actions to take:
Playground – falls, slips, tripping, entrapment, etc	Daily checks by wonderworld staff. Teachers to supervise children while using. Safefall is always kept topped up around playground.	First aid for any injuries. Any head injuries to be assessed by a school first aider and referred to the local emergency clinic if necessary.
BBQ (if applicable) – burn risk and gas risk	Use as per policy on the BBQ. Actively supervised at all times and children to be kept away while the BBQ is in use or hot.	Gas issues – shut off the gas and vacate the area until it is safe to return. Burns – treated as per the first aid policies.
Fire and Emergency	School leader to have student roll at all times to ensure all children are safe and accounted for.	Wonderworld staff are to take responsibility for the safe evacuation of the facility to the evacuation point in the carpark. The educational leader is responsible for overall supervision of the groups and ensuring all student are accounted for.

In the case of serious injury call 111 or the local medical centre is Owhata Medical Centre –
556 Te Ngae Road, Ōwhata, Rotorua 3010 – (07) 345 9699

Risk Assessment form completed by:.....

From (name of school/ group):

Signed: Date:

For more information please contact Chris Callander - Manager – Wonderworld aMAZEment Park

Reviewed date: 4/9/25

Valid until: 4/9/26

Approved by: Chris Callander

Version number 2.1



Wonderworld

