



## 2025 RISK ASSESSMENT AND MANAGEMENT (RAM)

Ref No.	Risk Description	Date raised /Reviewed	Potential Consequences	Inherent risk (before controls) 1 = low, 5 = high			Control Measures	Residual risk (RR) (remaining risk after controls are applied) 1 = low, 5 = high			Actions
				Likelihood	Consequences	Inherent Risk		Likelihood	Consequences	Residual Risk	
				(L) 1-5	(C) 1-5	(L x C)		(L) 1-5	(C) 1-5	(L x C)	
1	Slips, Trips, Falls All areas	4/22/2024	Injury to staff, or customers, Collisions of customers	5	2	10	Safety signage is located around the course to remind customer of the rules along with an audio recordings of important rules. Staff to be monitoring the course and reminding customers of the rules to minimise the risks. Several staff to have walkie talkies so they can effectively communicate issues with each other. Staff to communicate if there is a spill to clean up, so this can be actioned without that staff member leaving their monitoring station. Daily checks carried out to ensure no additional trip hazards are present and that flooring, matting and impact attenuating materials are in good condition. Grip socks to be worn by all customers in the course areas. Supervising adults (non-playing and not wearing grip socks) are to stay off all obstacles. Customers must follow directional signage of the Ninja Park and to use the equipment for its intended purpose. Impact attenuating materials are used throughout the Ninja Park.	3	2	6	If incident occurs: First aider on shift to be called to help. First Aid Kit collected and brought to the injured person. Cordon off area from other customers. Contact medical assistance where required. Dial 111. Staff to get contact details for the injured person and file an incident report. Staff to ensure the area is made safe or is closed until the area can be made safe. Supervisor & H&S representative to review incident report and action any recommendations for safety improvements and risk minimisation.
2	High Level Areas Ninja Courses	4/22/2024	Fall from height, injury to staff or customers, items falling from height, Collisions of customers	5	5	25	Safety signage is located around the course to remind customer of the rules along with an audio recordings of important rules. Staff to be monitoring the course and reminding customers of the rules to minimise the risks. Several staff to have walkie talkies so they can effectively communicate issues with each other. Netting is installed to provide containment on the Ninja Course. Daily checks carried out to ensure the netting, framing and impact attenuating materials are in good condition. Customers must not lean or climb on the netting or framing of the Ninja Courses - Covered in Safety Rules and monitored by staff. Customers must follow directional signage of the Ninja Park and to use the equipment for its intended purpose - Covered in Safety Rules and monitored by staff. Impact attenuating materials are used throughout the Ninja Park. Customers must empty pockets and remove loose object before going on the course.	2	5	10	If incident occurs: First aider on shift to be called to help. First Aid Kit collected and brought to the injured person. Cordon off area from other customers. Contact medical assistance where required. Dial 111. Staff to get contact details for the injured person and file an incident report. Staff to ensure the area is made safe or is closed until the area can be made safe. Supervisor & H&S representative to review incident report and action any recommendations for safety improvements and risk minimisation.

3	High Level Areas High Course	4/22/2024	Fall from height, injury to staff or customers, items falling from height, Collisions of customers	5	5	25	<p>Customers must wear a correctly fitted harness.</p> <p>Customers must wear a correctly fitted helmet.</p> <p>Harness, Helmet and connection to be checked by trained staff members before customers go out on the Course.</p> <p>Safety briefing given to all customers of the safety rules and procedures.</p> <p>Safety signage is located around the course to remind customer of the rules along with an audio recordings of important rules.</p> <p>Staff to be monitoring the course and reminding customers of the rules to minimise the risks.</p> <p>Daily checks carried out to ensure the framing, obstacles, brake, harnesses, connections and impact attenuating materials are in good condition.</p> <p>Customers are to use the equipment for its intended purpose - Covered in Safety Rules and monitored by staff.</p> <p>Impact attenuating materials are used throughout the Ninja Park.</p> <p>Customers must empty pockets and remove loose object before going on the course.</p>	2	5	10	<p>If incident occurs:</p> <p>First aider on shift to be called to help.</p> <p>First Aid Kit collected and brought to the injured person. Cordon off area from other customers.</p> <p>Contact medical assistance where required. Dial 111.</p> <p>Staff to get contact details for the injured person and file an incident report.</p> <p>Staff to ensure the area is made safe or is closed until the area can be made safe.</p>
4	High Level Areas Climbing Walls	4/22/2024	Fall from height, injury to staff or customers, items falling from height, Collisions of customers	5	5	25	<p>Customers must wear a correctly fitted harness.</p> <p>Safety briefing given to all customers about how to connect to the auto belays (under 14 to be connected by their supervising adult) and the safety rules and procedures.</p> <p>Harness and connection to be checked by customer if 14 years &amp; over, supervising adult for under 14 years or a trained staff members before customers go on each climb.</p> <p>Safety briefing given to all customers of the safety rules and procedures.</p> <p>Safety signage is located around the course to remind customer of the rules along with an audio recordings of important rules.</p> <p>Staff to be monitoring the course and reminding customers of the rules to minimise the risks.</p> <p>Several staff to have walkie talkies so they can effectively communicate issues with each other.</p> <p>Daily checks carried out to ensure the climbing frame, holds, belays, harnesses &amp; impact attenuating materials are in good condition.</p> <p>Impact attenuating materials are used throughout the Ninja Park.</p> <p>Customers must empty pockets and remove loose object before going on the course.</p>	2	5	10	<p>If incident occurs:</p> <p>First aider on shift to be called to help.</p> <p>First Aid Kit collected and brought to the injured person. Cordon off area from other customers.</p> <p>Contact medical assistance where required. Dial 111.</p> <p>Staff to get contact details for the injured person and file an incident report.</p> <p>Staff to ensure the area is made safe or is closed until the area can be made safe.</p>
5	High Level Areas Bouldering Walls	4/22/2024	Fall from height, injury to staff or customers, items falling from height	5	4	20	<p>Bouldering wall hand holds are position so that the maximum height of the unharnessed climbing is low to enable a safe fall onto landing mats.</p> <p>There is a fall zone with additional padding which is installed on top of impact attenuating flooring material.</p> <p>Customers new to bouldering are encouraged to practice falling from a lower height before climbing to the top of the bouldering wall.</p> <p>Customers must empty pockets and remove loose object before going on the course.</p> <p>Daily checks carried out to ensure the climbing frame, holds &amp; impact attenuating materials are in good condition.</p>	4	2	8	<p>If incident occurs:</p> <p>First aider on shift to be called to help.</p> <p>First Aid Kit collected and brought to the injured person.</p> <p>Cordon off area from other customers.</p> <p>Contact medical assistance where required. Dial 111.</p> <p>Staff to get contact details for the injured person and file an incident report.</p> <p>Staff to ensure the area is made safe or is closed until the area can be made safe.</p> <p>Supervisor &amp; H&amp;S representative to review incident report and action any recommendations for safety improvements and risk minimisation.</p>
6	Use of Slides	4/22/2024	Fall from height, injury to staff or customers, collisions	4	3	12	<p>Safety signage is located around the course to remind customer of the rules along with an audio recordings of important rules.</p> <p>Staff to be monitoring the course and reminding customers of the rules to minimise the risks.</p> <p>Several staff to have walkie talkies so they can effectively communicate issues with each other.</p> <p>Daily checks carried out to ensure slide components &amp; impact attenuating materials are in good condition.</p> <p>Customers are to follow safety Rules which include:</p> <p>Only 1 customer per slide lane at a time</p> <p>Leave the slide dismount area quickly</p> <p>Maximum weight of 100kg</p> <p><b>Responsibility: Adam Baird</b></p> <p>Follow all staff directions</p>	3	2	6	<p>If incident occurs:</p> <p>First aider on shift to be called to help.</p> <p>First Aid Kit collected and brought to the injured person.</p> <p>Cordon off area from other customers.</p> <p>Contact medical assistance where required. Dial 111.</p> <p>Staff to get contact details for the injured person and file an incident report.</p> <p>Staff to ensure the area is made safe or is closed until the area can be made safe.</p> <p>Supervisor &amp; H&amp;S representative to review incident report and action any recommendations for safety improvements and risk minimisation.</p>

7	Equipment Failure	4/22/2024	Serious injury/potential fall from height to staff, or customers	3	5	15	Daily checks are undertaken on the equipment as per manufacturers recommendations. Areas with a fault are to be marked closed until deemed safe by Supervisor to be reopened. Harnesses, belays and connections are checked daily. If a fault is found that equipment is removed from the attraction and marked "Faulty". Supervisor will be advised. Equipment will either be repaired or discarded depending on the fault.	1	5	5	If incident occurs: First aider on shift to be called to help. First Aid Kit collected and brought to the injured person. Cordon off area from other customers. Contact medical assistance where required. Dial 111. Staff to get contact details for the injured person and file an incident report. Staff to ensure the area is made safe or is closed until the area can be made safe. Supervisor & H&S representative to review incident report and action any recommendations for safety improvements and risk minimisation.
8	Not following instructions	4/22/2024	Fall from height, injury to staff or customers, items falling from height, Collisions of customers	4	5	20	Staff are positioned around the attraction to remind customers of the safety rules and their importance. Several staff to have walkie talkies so they can effectively communicate issues with each other. Specific signage covering rules that apply to the area located around the attraction. Audio rules playing intermittently to remind customers of the important rules.	3	3	9	If incident occurs: First aider on shift to be called to help. First Aid Kit collected and brought to the injured person. Cordon off area from other customers. Contact medical assistance where required. Dial 111. Staff to get contact details for the injured person and file an incident report. Staff to ensure the area is made safe or is closed until the area can be made safe. Supervisor & H&S representative to review incident report and action any recommendations for safety improvements and risk minimisation.
9	Overcrowding of customers	4/22/2024	Serious injury to staff or customers, collisions of customers	3	5	15	Capacity and staffing ratios have been set for the Ninja park and the booking system keeps track of the customers booked in at each session. Staff to be monitoring the park and keeping an eye on the number of people on each course. Staff will advise customers to move to a different course if one area is overcrowded. Safety Rules and signage ask customers to keep moving in the correction direction and say 1 per element.	2	5	10	If incident occurs: First aider on shift to be called to help. First Aid Kit collected and brought to the injured person. Cordon off area from other customers. Contact medical assistance where required. Dial 111. Staff to get contact details for the injured person and file an incident report. Staff to ensure the area is made safe or is closed until the area can be made safe. Supervisor & H&S representative to review incident report and action any recommendations for safety improvements and risk minimisation.
10	Lighting - LED Strips	4/22/2024	Seizures	3	3	9	Warning signage is placed at the entry warning of lighting effects inside the Ninja Park. There is also signage on the front door to the building.	2	3	6	If incident occurs: First aider on shift to be called to help. First Aid Kit collected and brought to the injured person. Cordon off area from other customers. Contact medical assistance where required. Dial 111. Staff to get contact details for the injured person and file an incident report.
11	Slip or fall from planet wall in climbing area.	4/29/2025	Fall from height, injury to staff or customer.				Warning signage is placed at the planet wall.				If incident occurs: First aider on shift to be called to help. First Aid Kit collected and brought to the injured person. Cordon off area from other customers. Contact medical assistance where required. Dial 111. Staff to get contact details for the injured person and file an incident report.
12	Emergency Evacuation	4/22/2024	Injury or death to staff, or customers	2	5	10	Evacuation Procedure in place for the tenancy and the building. Staff are trained in the Evacuation Procedure. Trial evacuation drills are performed every 6 months. Emergency Exit signage is present in the building and will be illuminated in an evacuation. Several staff to have walkie talkies so they can effectively communicate issues with each other.	2	2	4	Staff to follow the Evacuation Procedure: Calmly assist all customers to leave the building by their nearest exit route and head to the Evacuation assembly point in the grassed area of the car park in front of Hunting & Fishing.



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Ref No.	Risk Description	Date raised /Reviewed	Potential Consequences	Inherent risk (before controls) 1 = low, 5 = high			Control Measures	Residual risk (RR) (remaining risk after controls are applied) 1 = low, 5 = high			Actions
				Likelihood	Consequences	Inherent Risk		Likelihood	Consequences	Residual Risk	
				(L) 1-5	(C) 1-5	(L x C)		(L) 1-5	(C) 1-5	(L x C)	
1	Slips, Trips, Falls All areas	4/22/2024	Injury to staff, or customers, Collisions of customers	5	3	15	<p>Safety signage is located around the course to remind customer of the rules along with an audio recordings of important rules.</p> <p>Staff to be monitoring the park and reminding customers of the rules to minimise the risks.</p> <p>Several staff to have walkie talkies so they can effectively communicate issues with each other. Staff can also communicate that there is a spill to clean up, so this can be actioned without that staff member leaving their monitoring.</p> <p>Daily checks carried out to ensure no additional trip hazards are present and that flooring, mats padding and impact attenuating materials are in good condition.</p> <p>Grip socks to be worn by all customers in Trampoline Park.</p> <p>Supervising adults (non-playing and not wearing grip socks) are to stay off all trampolines, obstacles and equipment.</p> <p>Customers must follow directional signage of Xtreme Air and to use the equipment for its intended purpose.</p> <p>Impact attenuating materials are used throughout Xtreme Air.</p>	3	2	6	<p>If incident occurs:</p> <p>First aider on shift to be called to help.</p> <p>First Aid Kit collected and brought to the injured person.</p> <p>Cordon off area from other customers.</p> <p>Contact medical assistance where required. Dial 111.</p> <p>Staff to get contact details for the injured person and file an incident report.</p> <p>Staff to ensure the area is made safe or is closed until the area can be made safe.</p> <p>Supervisor &amp; H&amp;S representative to review incident report and action any recommendations for safety improvements and risk minimisation.</p>
2	Customer jumping beyond ability	4/22/2024	Injury to customers, Collisions of customers	4	5	20	<p>Staff are positioned around the attraction to remind customers of the safety rules and their importance.</p> <p>Specific signage covering rules that apply to the area located around the attraction.</p> <p>Audio rules playing intermittently to remind customers of the important rules.</p> <p>Several staff to have walkie talkies so they can effectively communicate issues with each other.</p>	2	5	10	<p>If incident occurs:</p> <p>First aider on shift to be called to help.</p> <p>First Aid Kit collected and brought to the injured person.</p> <p>Cordon off area from other customers.</p> <p>Contact medical assistance where required. Dial 111.</p> <p>Staff to get contact details for the injured person and file an incident report.</p> <p>Staff to ensure the area is made safe or is closed until the area can be made safe.</p> <p>Supervisor &amp; H&amp;S representative to review incident report and action any recommendations for safety improvements and risk minimisation.</p>

3	Not following instructions	4/22/2024	Landing awkwardly causing injury to staff, or customers, Collisions of customers causing injury to staff or customers	4	5	20	Staff are positioned around the attraction to remind customers of the safety rules and their importance. Specific signage covering rules that apply to the area located around the attraction. Audio rules playing intermittently to remind customers of the important rules. Several staff to have walkie talkies so they can effectively communicate issues with each other.	3	3	9	If incident occurs: First aider on shift to be called to help. First Aid Kit collected and brought to the injured person. Cordon off area from other customers. Contact medical assistance where required. Dial 111. Staff to get contact details for the injured person and file an incident report. Staff to ensure the area is made safe or is closed until the area can be made safe. Supervisor & H&S representative to review incident report and action any recommendations for safety improvements and risk minimisation.
4	Equipment Failure	4/22/2024	Serious injury to staff or customers	3	5	15	Daily checks are undertaken on the equipment as per manufacturers recommendations. Areas with a fault are to be marked closed until deemed safe by Supervisor to be re-opened. Harnesses, belays and connections are checked daily. If a fault is found that equipment is removed from the attraction and marked "Faulty". Supervisor will be advised. Equipment will either be repaired or discarded depending on the fault.	1	5	5	If incident occurs: First aider on shift to be called to help. First Aid Kit collected and brought to the injured person. Cordon off area from other customers. Contact medical assistance where required. Dial 111. Staff to get contact details for the injured person and file an incident report. Staff to ensure the area is made safe or is closed until the area can be made safe. Supervisor & H&S representative to review incident report and action any recommendations for safety improvements and risk minimisation.
5	Overcrowding on Court	4/22/2024	Serious injury to staff or customers	3	5	15	Capacity and staffing ratios have been set for the trampoline park and the booking system keeps track of the customers booked in at each session. Staff to be monitoring the park and keeping an eye on the number of people on each Court. Staff will advise customers to move to a different Court if one area is overcrowded. There are signs showing the maximum capacity for the High Performance Courts, Basketball Court & Mini Jumpers Court for customers to be aware of these limits.	2	5	10	If incident occurs: First aider on shift to be called to help. First Aid Kit collected and brought to the injured person. Cordon off area from other customers. Contact medical assistance where required. Dial 111. Staff to get contact details for the injured person and file an incident report. Staff to ensure the area is made safe or is closed until the area can be made safe. Supervisor & H&S representative to review incident report and action any recommendations for safety improvements and risk minimisation.
6	Emergency Evacuation	4/22/2024	Injury or death to staff, or customers	2	5	10	Evacuation Procedure in place for the tenancy and the building. Staff are trained in the Evacuation Procedure. Trial evacuation drills are performed every 6 months. Emergency Exit signage is present in the building and will be illuminated in an evacuation. Several staff to have walkie talkies so they can effectively communicate issues with each other.	2	2	4	Staff to follow the Evacuation Procedure: Calmly assist all customers to leave the building by their nearest exit route and head to the Evacuation assembly point in the grassed area of the car park in front of Hunting & Fishing.



## 2025 STRIKEZONE RISK ASSESSMENT AND MANAGEMENT (RAM)

Ref No.	Risk Description	Date raised /Reviewed	Potential Consequences	Inherent risk (before controls) 1 = low, 5 = high			Control Measures	Residual risk (RR) (remaining risk after controls are applied) 1 = low, 5 = high			Actions
				Likelihood	Consequences	Inherent Risk		Likelihood	Consequences	Residual Risk	
				(L) 1-5	(C) 1-5	(L x C)		(L) 1-5	(C) 1-5	(L x C)	
1	Slips, Trips, Falls All areas	4/22/2024	Injury to staff, or customers, landing awkwardly, putting hands out to break fall causing injury to wrist/arms.	5	3	15	Safety signage is located at lanes to warn of slippery surface required for bowling. System alerts customers who have stepped over the line and warns them of the danger of this. Staff to be monitoring the lanes and reminding customers of the rules and bowling etiquette to minimise the risks. Routine check of the bowling approaches to ensure there is no liquid/moisture on the approaches. Staff to promptly clean up any spills/moisture and put up a wet floor sign to warn customers. The price for each bowler includes specifically designed bowling shoe hire. Customers must follow safety signage and to use the equipment for its intended purpose.	3	2	6	If incident occurs: First aider on shift to be called to help. First Aid Kit collected and brought to the injured person. Cordon off area from other customers. Contact medical assistance where required. Dial 111. Staff to get contact details for the injured person and file an incident report. Staff to ensure the area is made safe or is closed until the area can be made safe. Supervisor & H&S representative to review incident report and action any recommendations for safety improvements and risk minimisation.
2	Catching fingers in ball return	4/22/2024	Injury to customers	4	3	12	STOP signs notifying bowlers of the danger. Staff are positioned and monitoring the lanes to remind customers of the safety rules and their importance.	2	3	6	If incident occurs: First aider on shift to be called to help. First Aid Kit collected and brought to the injured person. Cordon off area from other customers. Contact medical assistance where required. Dial 111. Staff to get contact details for the injured person and file an incident report. Staff to ensure the area is made safe or is closed until the area can be made safe. Supervisor & H&S representative to review incident report and action any recommendations for safety improvements and risk minimisation.

3	Dropping Ball	4/22/2024	Injury to customers, possible sprains and broken bones				Staff are monitoring the lanes and if they see a customer struggling with ball handling, they will advise the customer of the correct ball discipline.				<p>If incident occurs: First aider on shift to be called to help. First Aid Kit collected and brought to the injured person. Cordon off area from other customers. Contact medical assistance where required. Dial 111. Staff to get contact details for the injured person and file an incident report. Staff to ensure the area is made safe or is closed until the area can be made safe. Supervisor &amp; H&amp;S representative to review incident report and action any recommendations for safety improvements and risk minimisation.</p>
4	Releasing ball on back swing	4/22/2024	Injury to customers, possible sprains and broken bones				Staff are monitoring the lanes and if they see a customer struggling with ball handling, they will advise the customer of the ball finger sizing and weights to get the correct ball fit and advise correct ball discipline.				<p>If incident occurs: First aider on shift to be called to help. First Aid Kit collected and brought to the injured person. Cordon off area from other customers. Contact medical assistance where required. Dial 111. Staff to get contact details for the injured person and file an incident report. Staff to ensure the area is made safe or is closed until the area can be made safe. Supervisor &amp; H&amp;S representative to review incident report and action any recommendations for safety improvements and risk minimisation.</p>
5	Not following instructions	4/22/2024	Injury to staff, or customers	4	5	20	Staff are positioned and monitoring the lanes to remind customers of the safety rules and their importance. Specific signage covering rules that apply to the area located around the attraction. i.e ball return, slippery lanes	3	3	9	<p>If incident occurs: First aider on shift to be called to help. First Aid Kit collected and brought to the injured person. Cordon off area from other customers. Contact medical assistance where required. Dial 111. Staff to get contact details for the injured person and file an incident report. Staff to ensure the area is made safe or is closed until the area can be made safe. Supervisor &amp; H&amp;S representative to review incident report and action any recommendations for safety improvements and risk minimisation.</p>
6	Emergency Evacuation	4/22/2024	Injury or death to staff, or customers	2	5	10	Evacuation Procedure in place for the tenancy and the building. Staff are trained in the Evacuation Procedure. Trial evacuation drills are performed every 6 months. Emergency Exit signage is present in the building and will be illuminated in an evacuation.	2	2	4	<p>Staff to follow the Evacuation Procedure: Calmly assist all customers to leave the building by their nearest exit route and head to the Evacuation assembly point in the grassed area of the car park in front of Hunting &amp; Fishing.</p>
7	Customers accessing the pin setting area	4/22/2024	Injury or death to customers, or staff	2	5	10	<p>Safety rules for the building are that 13 years and under are to be supervised by an adult. Signage is installed warning to "stay off lanes" Staff are monitoring and keeping a visual lookout for people who wander down the lanes. Emergency stop of pinsetters is able to be pushed from the Counter? or back end? Chipmunks tenancy have been advised to monitor customers arriving prior to lanes opening (9.30am to 10.00am) and to escort these customers into Chipmunks.</p>	1	5	5	<p>If incident occurs: First aider on shift to be called to help. First Aid Kit collected and brought to the injured person. Cordon off area from other customers. Contact medical assistance where required. Dial 111. Staff to get contact details for the injured person and file an incident report. Staff to ensure the area is made safe or is closed until the area can be made safe. Supervisor &amp; H&amp;S representative to review incident report and action any recommendations for safety improvements and risk minimisation.</p>

8	Lighting - LED Strips	4/22/2024	Seizures	3	3	9	Warning signage is placed on the front door to the building.	2	3	6	<p>If incident occurs:  First aider on shift to be called to help.  First Aid Kit collected and brought to the injured person. Cordon off area from other customers.  Contact medical assistance where required. Dial 111.  Staff to get contact details for the injured person and file an incident report.</p>
9	Back end of bowling systems, machinery dangers	4/22/2024	Injury or death to staff, or customers	2	5	10	<p>Staff only signage on the doors to deter non staff from entering the area.  Staff are monitoring and will remind customers not to enter this area.</p>	1	5	5	<p>If incident occurs:  First aider on shift to be called to help.  First Aid Kit collected and brought to the injured person.  Cordon off area from other customers.  Contact medical assistance where required. Dial 111.  Staff to get contact details for the injured person and file an incident report.  Staff to ensure the area is made safe or is closed until the area can be made safe.  Supervisor &amp; H&amp;S representative to review incident report and action any recommendations for safety improvements and risk minimisation.</p>





## 2025 GAME STATION RISK ASSESSMENT AND MANAGEMENT (RAM)

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				Likelihood	Consequences	Inherent Risk		Likelihood	Consequences	Residual Risk	
				(L) 1-5	(C) 1-5	(L x C)		(L) 1-5	(C) 1-5	(L x C)	
1	Slips, Trips, Falls All areas	4/22/2024	Injury to staff, or customers, landing awkwardly, putting hands out to break fall causing injury to wrist/arms.	5	3	15	Daily checks that there are no additional trip hazards Staff to promptly clean up any spills/moisture and put up a wet floor sign to warn customers. Customers must follow safety signage and to use the equipment for its intended purpose	3	2	6	If incident occurs: First aider on shift to be called to help. First Aid Kit collected and brought to the injured person. Cordon off area from other customers. Contact medical assistance where required. Dial 111. Staff to get contact details for the injured person and file an incident report. Staff to ensure the area is made safe or is closed until the area can be made safe. Supervisor & H&S representative to review incident report and action any recommendations for safety improvements and risk minimisation.
2	Lighting - LED lights, flashing	4/22/2024	Seizures	3	3	9	Warning signage is placed at the entry to the building.	2	3	6	If incident occurs: First aider on shift to be called to help. First Aid Kit collected and brought to the injured person. Cordon off area from other customers. Contact medical assistance where required. Dial 111. Staff to get contact details for the injured person and file an incident report.
3											



## 2025 DARK RIDE & HOLOGATE RISK ASSESSMENT AND MANAGEMENT (RAM)

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				Likelihood	Consequences	Inherent Risk		Likelihood	Consequences	Residual Risk	
				(L) 1-5	(C) 1-5	(L x C)		(L) 1-5	(C) 1-5	(L x C)	
1	Slips, Trips, Falls All areas	4/22/2024	Injury to staff, or customers, landing awkwardly, putting hands out to break fall causing injury to wrist/arms.	5	3	15	Daily checks to ensure there are no additional trip hazards Staff to promptly clean up any spills/moisture and put up a wet floor sign to warn customers. Customers must follow safety signage and to use the equipment for its intended purpose.	3	2	6	If incident occurs: First aider on shift to be called to help. First Aid Kit collected and brought to the injured person. Cordon off area from other customers. Contact medical assistance where required. Dial 111. Staff to get contact details for the injured person and file an incident report. Staff to ensure the area is made safe or is closed until the area can be made safe. Supervisor & H&S representative to review incident report and action any recommendations for safety improvements and risk minimisation.
2	Lighting/Noise	4/22/2024	Seizures, Nausea, dizziness	3	3	9	Warning signage is placed at the entry to the Dark Ride & Hologate There is also signage on the front door to the building.	2	3	6	If incident occurs: First aider on shift to be called to help. First Aid Kit collected and brought to the injured person. Cordon off area from other customers. Contact medical assistance where required. Dial 111. Staff to get contact details for the injured person and file an incident report.
3	Steps & stairs	4/22/2024	Injuries to customers, staff	5	3	15	Reflective strips on stairs? Mind your step signage? Staff monitoring correct behaviour walking on the stairs Daily checks to ensure the reflective strip is still visible and there are no additional trip hazards on the stairs.	3	3	9	If incident occurs: First aider on shift to be called to help. First Aid Kit collected and brought to the injured person. Cordon off area from other customers. Contact medical assistance where required. Dial 111. Staff to get contact details for the injured person and file an incident report. Staff to ensure the area is made safe or is closed until the area can be made safe. Supervisor & H&S representative to review incident report and action any recommendations for safety improvements and risk minimisation.

4	Moving around the Dark Ride	4/22/2024	Injuries to customers, staff	4	3	12	Customers must follow staff instructions and must wear their seat belt correctly and remain seated for the duration of the ride	2	3	6	If incident occurs: First aider on shift to be called to help. First Aid Kit collected and brought to the injured person. Cordon off area from other customers. Contact medical assistance where required. Dial 111. Staff to get contact details for the injured person and file an incident report. Staff to ensure the area is made safe or is closed until the area can be made safe. Supervisor & H&S representative to review incident report and action any recommendations for safety improvements and risk minimisation.
5						0				0	
6						0				0	

## 2025 LUMBERJAX RISK ASSESSMENT AND MANAGEMENT (RAM)

Ref No.	Risk Description	Date raised /Reviewed	Potential Consequences	Inherent risk (before controls) 1 = low, 5 = high			Control Measures	Residual risk (RR) (remaining risk after controls are applied) 1 = low, 5 = high			Actions
				Likelihood	Consequences	Inherent Risk		Likelihood	Consequences	Residual Risk	
				(L) 1-5	(C) 1-5	(L x C)		(L) 1-5	(C) 1-5	(L x C)	
1	Slips, Trips, Falls All areas	4/22/2024	Injury to staff, or customers, Collisions of customers	5	2	10	Safety signage is located around the course to remind customer of the rules. Staff to be monitoring the course and reminding customers of the rules to minimise the risks. Staff to clean up spills quickly and put out a wet floor sign where required. Daily checks carried out to ensure no additional trip hazards are present and that flooring, hole edging and props are in good condition. Customers must use the equipment for its intended purpose.	3	2	6	If incident occurs: First aider on shift to be called to help. First Aid Kit collected and brought to the injured person. Cordon off area from other customers. Contact medical assistance where required. Dial 111. Staff to get contact details for the injured person and file an incident report. Staff to ensure the area is made safe or is closed until the area can be made safe. Supervisor & H&S representative to review incident report and action any recommendations for safety improvements and risk minimisation.
2	Misuse of equipment	4/22/2024	Injury to staff, or customers				Operator supervising at all times. Only one player on each green at a time				
3	Hit by a swinging club or flying ball	4/22/2024	Injury to staff, or customers				Operator to collect and distribute clubs in a safe manner and have good queue management. If any players are not playing in a safe manner, they will be warned				
4	Unruly behaviour	4/22/2024	Injury to staff, or customers				Ace Tones reserves the right to refuse the service for any customer acting unacceptably				
5	Injury through Obstacles	4/22/2024	Injury to staff, or customers				Obstacles are part of the crazy golf course but can be hazards if fallen onto. Players should play shots from off the actual green to ensure good footing				
6	Damaged equipment / course	4/22/2024	Injury to staff, or customers				The area is visually inspected by an employee before participants use the equipment. Defects are reported and taken out of use				



## 2025 COMMON AREA & CAR PARK RISK ASSESSMENT AND MANAGEMENT (RAM)

Ref No.	Risk Description	Date raised /Reviewed	Potential Consequences	Inherent risk (before controls) 1 = low, 5 = high			Control Measures	Residual risk (RR) (remaining risk after controls are applied) 1 = low, 5 = high			Actions
				Likelihood	Consequences	Inherent Risk		Likelihood	Consequences	Residual Risk	
				(L) 1-5	(C) 1-5	(L x C)		(L) 1-5	(C) 1-5	(L x C)	
1	Carparks & Walkways to enter the Motion Entertainment building, Vehicle movements	4/22/2024	Injury or death to staff, or customers				Children should be supervised in and around the car park. Speed signs and speed humps are installed to reduce the speed of cars in the car park. Pedestrian crossings are provided at road intersections to access the Motion Entertainment Building. Large groups arriving by bus can park in the bus park which has access to the Motion Entertainment Building via pedestrian crossings at every intersection.				School groups advised to use the Bus Parking for large groups arriving by bus and to use the provided pedestrian crossings.
2	Slips, Trips, Falls All areas	4/22/2024	Injury to staff, or customers, landing awkwardly, putting hands out to break fall causing injury to wrist/arms.	5	3	15	Routine checks of flooring and mats to ensure there is additional trip hazards. Staff to promptly clean up any spills/moisture and put up a wet floor sign to warn customers. Customers must follow safety signage and to use the equipment for its intended purpose.	3	2	6	If incident occurs: First aider on shift to be called to help. First Aid Kit collected and brought to the injured person. Cordon off area from other customers. Contact medical assistance where required. Dial 111. Staff to get contact details for the injured person and file an incident report. Staff to ensure the area is made safe or is closed until the area can be made safe. Supervisor & H&S representative to review incident report and action any recommendations for safety improvements and risk minimisation.