



Stay Happy
IN THE HEART OF ROTORUA

Groups Terms and Conditions for

Rotorua Education Network

Group Packages

We provide Dinner, Bed and Breakfast packages for your group. We pride ourselves in providing high standard of fresh nutritious food to ensure your group can perform.

Changes in Numbers

We require the group's final numbers confirmed at least 1 week prior to arrival, any more than 3 people cancellation- there will be no refund. For any urgent drop in numbers please ring us directly at 07-3470931.

Dietary Needs

Please notify us at least 1 week prior to arrival if there are any special dietary requirements so we can let our chefs know. Kindly ring us directly at 07-3470931 for any last minute changes/updates.

Conference Room

The conference room is available to groups who have the Meal and Accommodation package, free of charge for pre-game meetings, homework or planning sessions depending on availability. The conference facilities must be left as found, clean and tidy. Groups are not permitted to use the conference room kitchen.

Alcohol

We have a **No BYO Policy**. Any alcohol brought into the premises will be taken until check out date.

Onsite Bar

We have an onsite Bar which is open from 5pm daily. Anyone intoxicated persons or guests under the age of 18 will not be served. Bar snacks are available.

Security

We have full camera surveillance onsite 24 hours, 7 days a week. Noise level must be at a minimum from 10pm onwards. Any person being excessively loud or behaving in any manner that may offend or disturb other guest's onsite will immediately be given a warning. If no person complies with the warning then Security or police will be contacted after the first warning.

Self-Catering

The communal kitchen is available; there are hot plates and microwaves but no ovens. We are not able to warm food in our café kitchen. Plates, bowls and cutlery are available for groups for a \$30 charge from reception. Any losses will be charged above the fee.

Thermally Heated Pool

The pool is open from 7am to 10.00pm daily.

Check In/Out 2pm out 10am

WIFI Free of Charge

Damages

Any damages to The Backyard Inn property or chattels will be Charged to the group.

As with any extra cleaning
Required to tidy up after your
Groups stay.



Cocoon
CAFE & BATTERY

THE
Lean-to
BART

Stay safe and happy and hope to see you soon!

The Backyard Inn Team ❤️